



## EXPLORA CLUB

Recently launched, Explora Club is Explora Journeys' new loyalty programme designed to recognise and reward guests. Members enjoy a host of privileges — from priority access and exclusive event invitations to Journey Experience Credits, special savings, complimentary suite upgrades, and even select complimentary journeys for our most loyal travellers.

Members will accumulate points for every night spent onboard, onboard spending and the purchase of Destination Experiences. Explora Club is more than a programme of points and rewards. It was created to foster a deeper sense of belonging – ensuring guests feel seen, recognised, and truly valued, building lasting connections and delivering enriching experiences that resonate. As guests' journey with Explora Journeys, they don't just embrace the Ocean State of Mind — they become part of the Explora family.

With the Explora Club Status Match, guests holding loyalty status with select other cruise loyalty programmes are invited to enjoy equivalent level benefits from their very first journey with us.\*



DISCOVER MORE

*\*Terms and conditions apply*

## MEMBERSHIP LEVELS

Explora Club Members will experience an enticing array of incremental benefits - with more sailings unlocking new privileges.

### CLASSIC

#### THOUGHTFUL GIFTS & SURPRISES

- Personalised welcome onboard

#### PRE-JOURNEY PRIVILEGES & SERVICES

- Priority access to the new journey collections
- Dedicated area in My Explora

#### JOURNEY EXPERIENCE CREDIT & VALUE SAVINGS

- Exclusive access to Explora Club Member offers

### SILVER (1-5,000 POINTS)

All Classic benefits, plus:

#### THOUGHTFUL GIFTS & SURPRISES

- Exclusive Silver Members welcome gift
- Signature loyalty delight
- Birthday surprise

#### PRE-JOURNEY PRIVILEGES & SERVICES

- Priority assistance at the Explora Experience Centre

#### ELEVATED ONBOARD SERVICES

- Personalised welcome from the General Manager

#### JOURNEY EXPERIENCE CREDIT & VALUE SAVINGS

- 5% Savings on Explora Journeys merchandise at The Journey Boutique (Except Encore by Explora Journeys)
- 5% Savings on future journeys

### EXCLUSIVE EVENTS

- Exclusive cocktail event with ship leadership
- Focus group invite

### GOLD (5,001 - 20,000 POINTS)

All Silver benefits, plus:

#### THOUGHTFUL GIFTS & SURPRISES

- Exclusive Gold Members welcome gift
- A surprise ritual or signature gift, distinct from turndown service

#### ELEVATED ONBOARD SERVICES

- Additional complimentary laundry bag (max 1 per journey)

### PLATINUM (20,001 - 50,000 POINTS)

All Gold benefits, plus:

#### THOUGHTFUL GIFTS & SURPRISES

- Exclusive Platinum Members welcome gift

#### ELEVATED ONBOARD SERVICES

- Daily complimentary laundry bag (max 1 per day)
- Behind the scenes bridge tour upon availability

#### JOURNEY EXPERIENCE CREDIT & VALUE SAVINGS

- 100 Journey Experience Credit for Ocean Wellness experiences
- 100 Journey Experience Credit for Destination Experiences

### DIAMOND (50,001 + POINTS)

All Platinum benefits, plus:

#### THOUGHTFUL GIFTS & SURPRISES

- Exclusive Diamond Members welcome gift

#### PRE-JOURNEY PRIVILEGES & SERVICES

- Private transfer to port
- Complimentary suite upgrade (Owner's Residence excluded)

#### ELEVATED ONBOARD SERVICES

- Private shopping advisor

#### JOURNEY EXPERIENCE CREDIT & VALUE SAVINGS

- Complimentary week-long journey for two\* (Ocean Suite)

### EXCLUSIVE EVENTS

- President Journey experience
- Complimentary culinary experience (e.g. Chef's Kitchen)

*\*Terms and conditions apply. Points for Spending Onboard - Excludes purchases related to pre- and post-journey hotels, flights, transfers, and purchases made at Encore by Explora Journeys, the Rolex, Cartier, Panerai, Piaget, and Buccellati boutiques, as well as any spending at The Casino.*

## HOW TO EARN POINTS

### NIGHTS AT SEA :

Receive 100 points for every night spent at sea.

### POINTS MULTIPLY ACCORDING TO YOUR SUITE CATEGORY:

Ocean Suites x 1 | Ocean Penthouses x 2 | Ocean Residences x 3 | Owner's Residences x 10

### ONBOARD SPENDING :

Receive 100 points for every EUR / USD 1,000 spent onboard\*

Points for eligible spending are earned in blocks of 100.

### DESTINATION EXPERIENCES :

Receive 100 points for every EUR / USD 1,000 spent on Destination Experiences booked pre-journey or on board.



Introducing  
EXPLORA CLUB VIDEO